



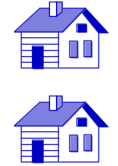
TUOLUMNE REALTOR®
"The Voice of Real Estate for Tuolumne County"

TUOLUMNE COUNTY ASSOCIATION of REALTORS®

14195 Tuolumne Road, Sonora, California 95370
Tel. (209) 532-3432 – FAX (209) 533-9418 - www.TCRealtors.org



TOC





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**A Message From
Your Association
Executive**

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IMPORTANT!

- ⇒ See page 13 for info on
TCAR Committee Service
- ⇒ You need training!
See Page 14 for info on training
classes to serve on the **TCAR
GRIEVANCE & PRO
STANDARDS COMMITTEES**

WE NEED YOU!

**ANNUAL REALTOR DUES TIME IS HERE
FIND MORE INFORMATION ON PAGE 3
DUES ARE PAYABLE NOW (December 31)
AVOID PAYING A LATE FEE (January 31)
DON'T LOSE REALTOR STATUS (February 15)**

WELCOME NEW MEMBERS!

New REALTOR® Member(s):

**Susan Dryden
Century 21 Wildwood**

New Affiliate Member(s):

**Do you know a local business
that would benefit from TCAR
Affiliate Membership?**

New Affiliate Member Benefit!

**The business card(s) for
TCAR Affiliate Members
will be included in the
TCAR Monthly Newsletter!**



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NAR/CAR/TCAR REALTOR® DUES PAYMENT DEADLINE REMINDER

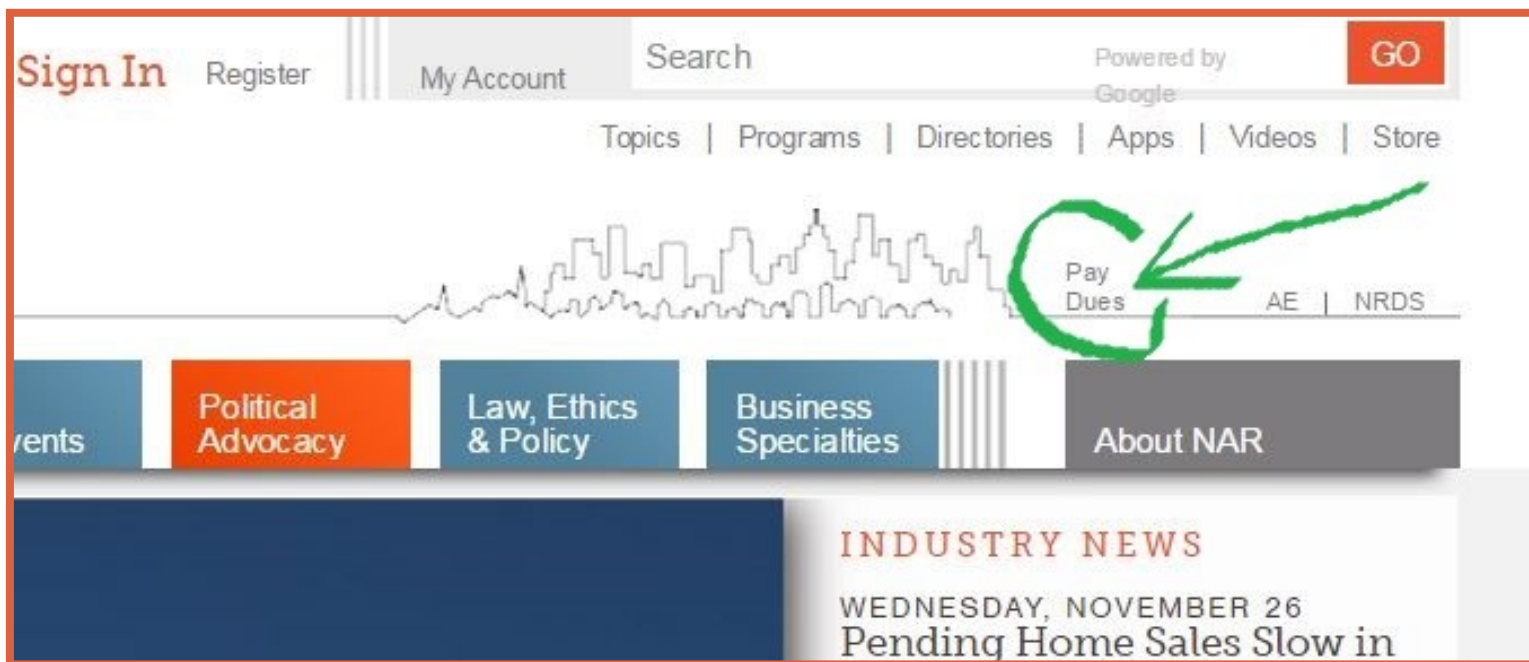
REALTOR® dues are payable on or before January 1, 2016
Late Fee \$50 assessed for all dues paid after January 31, 2016
Loss of Membership results for Non Payment of dues by February 15, 2016

TCAR FEES PAYMENT DEADLINE REMINDER

TCAR fees due December 31, 2015 - Immediate drop for non payment - \$50 reinstatement fee
AFFILIATE DUES (Annual \$100 TCAR)
TCAR MLS ASSISTANT FEE (Annual \$50 TCAR)
TCAR MLS PARTICIPANT/SUBSCRIBER FEE (Quarterly \$125 TCAR)
TCAR MLS COOP KEY (Annual \$50 TCAR)

CLICK HERE
for a step by step
explanation of how to
pay your 2016 annual
Realtor dues online

CLICK HERE
to access the NAR
Ecommerce website to
pay your 2016 annual
Realtor dues now





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JANUARY 2016 GAD CORNER

Government Affairs Update - Karen Burkhardt, Government Affairs Director

Contact karenmburkhardt@gmail.com 772-8097 (cell – 916/947-0563)

for more information or to share information on the topics below or on other governmental topics.

Government Affairs Update: January 2016 GAD Corner. Happy New Year!!

County continues to take action to deal with pervasive tree mortality

The county's application for state disaster relief, submitted in response to the Governor's Executive Order declaring a state of emergency due to tree mortality, was approved in November. Later, the Board passed a Resolution requesting financial assistance, and relief for tree removal providers from prevailing wage regulations.

In order to develop a county-wide plan to attack the tree mortality problem, County OES staff now coordinates a Tree Mortality Task Force. According to Tracie Riggs, County Office of Emergency Services and Deputy Administrator, the Task Force includes AT&T, County Office of Education, Tuolumne Band of Me-Wuk Indians, Natural Resources Conservation Service, State Parks, Cal OES, American Wood Fibers, Ultra Power, and SPI.

Tracie reports that some help for private landowners could come from state policy which may allow public funds to help with the removal of dead trees on private land which threaten public infrastructure, emergency vehicle access, and block evacuation routes. According to Tracie, the span of control identified by the State is 200' into private property. She says, "We will have to seek land owner right of entry, a release of liability and the land owner will also have to waive any rights to revenues that may be generated by the sale of wood taken from their property... Revenues received will offset the costs associated with tree removal, hauling and disposal (and) reduce claims submitted by local jurisdictions to Cal OES for California Disaster Assistance Act Funding." Follow progress and updates on the County Website at <http://www.tuolumnecounty.ca.gov/index.aspx?NID=966>.

Housing Policy Committee discussion of PACE has been on hold

County staff and Supervisor Hanvelt, Chair of the County Housing Policy Committee, canceled meetings in October, November and December. Discussion of the pros and cons of Property Assessed Clean Energy programs stalled after an August memo from the Deputy Assistant Secretary for Housing and Head of the FHA promised specific PACE guidelines would be issued in the near future.

The memo pointed out new policy would require PACE loans to be structured to preserve payment priority to first lien mortgages. According to the memo, several other issues with PACE loans, such as payment, structure and term, also should be addressed in the new guidance for the use of FHA financing on homes with PACE liens.

Meanwhile, on 11/20, the **Orange County Register** published an Opinion piece entitled "Homeowners, beware of picking up PACE". The article quotes Ron Kingston, public policy adviser to the Orange County Association of Realtors, saying "The PACE lien jumps ahead of every loan that's on the property. It's the same as any taxing authority. It's pretty much a guarantee that the lien will be repaid..." The Opinion piece concludes, "The PACE program should be ended... The state Legislature should enact a law that, at a minimum, requires homeowners to be told of the drawbacks..."

Area 12 Agency on Aging releases 2014 Needs Survey Data Analysis

Area 12 Agency on Aging staff announced results from their Needs Survey can be found at www.area12.org (under "About Us, select "Publications"). Results support "the new aging experience of desiring to age in place". Respondents had lived in their community an average of 21.6 years. Also 60% of respondents have "the most difficulty with home repairs and maintenance."

Meetings of Note:

Members of the Local Government Relations Committee will meet on 1/13 with Supervisor Rodefer, who is expected to be appointed 2016 Board Chair.

General Plan EIR review ends on 2/5/16. Community meetings are on 1/21. Send comments on the General Plan EIR to apaszkowski@co.tuolumne.ca.us.



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HOMEOWNERSHIP MATTERS

HELP PROTECT YOUR LIVELIHOOD

C.A.R.'s REALTOR® Action Fund:
Fighting For Our Profession!



WE VALUE
Homeownership, Private Property Rights,
Free Enterprise and
a Responsible Government

Why Support RAF?

THE GOOD:
AVOIDED: \$225 Per-Transaction Recording Fee (Transfer Tax): C.A.R. stands ready to fight any future proposals!
AVOIDED: 3% independent contractor withholding: 3 times within the last 5 years the legislature has proposed an acceleration of income tax payment in the form of 3% withholding.
AVOIDED: Service Tax: Sales tax on services including ALL real estate related services.

THE BAD:
GSE & MORTGAGE REFORM: This could significantly increase down payment requirements, limit the amount of mortgage money available, and raise interest rates!
POINT-OF-SALE: Point-of-sale mandates are always a threat... stayed tuned!
INCREASED RECORDING FEES: This will return as the state struggles to find revenues to replace expended one time housing bond monies with an ongoing revenue stream.

THE UGLY:
What will your business look like if these threats become a reality?

MAKE A DIFFERENCE

Contribute Today

The REALTOR® Action Fund (RAF) raises money to promote the values, attitudes, and beliefs of organized real estate; every dollar is used to protect and advance REALTORS' interests in government.

<http://raf.car.org>

☒ Yes, I will contribute to the voluntary REALTOR® ACTION FUND in 2015, because it is needed to protect my livelihood.

Dual Agency
Point of Sale Retractions
Mortgage Interest Deductibility

REALTOR ACTION FUND
Fighting For Our Profession
CALIFORNIA ASSOCIATION OF REALTORS®

(916) 492-5211
<http://raf.car.org>



WHY CONTRIBUTE TO H.A.F.?

- ✓ **What is the CAR Housing Affordability Fund (H.A.F.)?**
The HAF was established in 2002 as a charitable non-profit fund, whose purpose is to provide direct assistance to address the housing crisis in California. The state suffers from both a chronic long-term housing shortfall and a chronic housing affordability problem.
- ✓ **What is the H.A.F. Mission Statement?**
The CALIFORNIA ASSOCIATION OF REALTORS® Housing Affordability Fund plays an active role in addressing the ongoing housing affordability crisis facing our state. The fund will raise and distribute funds and partner with other groups to promote housing and homeownership and address all housing opportunities locally and statewide.
- ✓ **Are contributions to the H.A.F. tax-deductible?**
Yes. This is a charitable fund so your contributions as an individual/business are tax-deductible to the extent provided by law. H.A.F. is exempt under Section 501(c)(3) of IRS Code.
- ✓ **Where can I send my contribution?**
We are happy to announce that our new H.A.F. Online Donation Payment Service is now available. No matter where you are, you can make a (FREE) online payment anytime of the day. It provides a fast, secure, and convenient way to donate online, not only is this online bill payment system easy to use, but you can also sign up for a payment plan directly here, plus you'll receive an automatic e-mail alert when your payment is made to your account.

IT'S SIMPLE, MAKE YOUR DONATION HERE TODAY!

Or you can always mail your contributions to the address below:

- Make checks payable to:**
C.A.R. Housing Affordability Fund (or C.A.R.H.A.F.)
CALIFORNIA ASSOCIATION OF REALTORS®
Attn: Alma Menchaca
Member Information Department
525 S. Virgil Avenue
Los Angeles, CA 90020
- ✓ **What types of contributions can the H.A.F. accept?**
The H.A.F. can accept contributions in the form of cash, checks, and credit card payments. For more information on the types of contributions H.A.F. accepts, please contact Julissa Gómez at (213) 739-8380 or julissag@car.org
 - ✓ **Who may contribute to the H.A.F.?**
The H.A.F. accepts tax-deductible charitable contributions from REALTORS®, other individuals as well as business and other organizations.
 - ✓ **How will the HAF address housing affordability problems? What types of projects will H.A.F. support?**
H.A.F. supports a wide variety of programs based on the stated need and participation of the local REALTOR® association. Some efforts have included:
 - Down payment or closing cost assistance.
 - Employer assisted housing program.
 - These are just examples. Each local association is free to choose solutions that fit the needs of its community.

Realtor Action & Housing Funds

The Realtor Action fund raises money to promote the values, attitudes, and beliefs of organized real estate, every dollar is used to protect and advance REALTORS interest in government. It helps the LOCAL association fight for our profession!

Be sure to make a contribution as part of your annual Realtor Dues

HELP PROTECT YOUR LIVELIHOOD

CONTRIBUTE TO THE REALTOR® ACTION FUND TODAY!

CONTRIBUTOR INFORMATION	NAME (please print): _____																			
	NRDS #: _____	ASSOCIATION: _____	REGION: _____																	
COMMITMENT LEVEL	BILLING ADDRESS: _____																			
	CITY: _____ STATE: _____ ZIP: _____																			
	PHONE NUMBER: _____																			
	EMAIL: _____																			
	REALTOR® ACTION FUND VOLUNTARY CONTRIBUTION <input type="radio"/> \$20 <input type="radio"/> \$49 <input type="radio"/> \$148 INTRODUCTORY LEVEL "THE MINIMUM COST OF DOING BUSINESS" "THE TRUE COST OF DOING BUSINESS" CALIFORNIA MAJOR DONOR VOLUNTARY CONTRIBUTION <input type="radio"/> \$449  CALIFORNIA SILVER BEAR NAR MAJOR DONOR VOLUNTARY CONTRIBUTION <table border="0"> <tr> <td>NAR Sterling "R"</td> <td>NAR Crystal "R"</td> <td>NAR Golden "R"</td> </tr> <tr> <td><input type="radio"/> \$1000 ANNUAL</td> <td><input type="radio"/> \$2500 INITIAL</td> <td><input type="radio"/> \$5000 INITIAL</td> </tr> <tr> <td><input type="radio"/> \$449 SUSTAINING</td> <td><input type="radio"/> \$1500 SUSTAINING</td> <td><input type="radio"/> \$2000 SUSTAINING</td> </tr> <tr> <td colspan="3"><input type="radio"/> \$449 SUSTAINING</td> </tr> <tr> <td colspan="3">Chartered NAR Sterling "R" (formerly known as the California Golden "R", prior to 12/31/2011)</td> </tr> <tr> <td colspan="3">Chartered NAR Golden "R" (prior to 1/01/02)</td> </tr> </table>			NAR Sterling "R"	NAR Crystal "R"	NAR Golden "R"	<input type="radio"/> \$1000 ANNUAL	<input type="radio"/> \$2500 INITIAL	<input type="radio"/> \$5000 INITIAL	<input type="radio"/> \$449 SUSTAINING	<input type="radio"/> \$1500 SUSTAINING	<input type="radio"/> \$2000 SUSTAINING	<input type="radio"/> \$449 SUSTAINING			Chartered NAR Sterling "R" (formerly known as the California Golden "R", prior to 12/31/2011)			Chartered NAR Golden "R" (prior to 1/01/02)	
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Chartered NAR Golden "R" (prior to 1/01/02)																				
PAYMENT & SUBMISSION	Payment plan available for all levels (for specific details visit our website listed below)																			
	PAYMENT METHOD: <input type="radio"/> VISA <input type="radio"/> MASTERCARD <input type="radio"/> AMERICAN EXPRESS <input type="radio"/> DISCOVER																			
	CREDIT CARD #: _____ EXP DATE: _____																			
	SECURITY CODE: _____ CARD TYPE: <input type="radio"/> PERSONAL <input type="radio"/> CORPORATE																			

*Most cards have 3 digits on the back of the credit card, AMEX cards use 4 digits located on the front of the card.

FAX this completed form to 916.492.5290 or; CONTACT Lisa Edwards: 916.492.5211 or liae@car.org
MAIL CHECK Attention: Lisa Edwards C.A.R. 525 South Virgil Avenue, Los Angeles, CA 90020 ONLINE go to www.car.org

Political contributions are not tax deductible as charitable contributions for federal and state income tax purposes. Contributions to the REALTOR® Action Fund are voluntary, and the amounts above are only guidelines; you may give more, less or nothing at all. Failure to contribute will not affect an individual's membership status in the California Association of REALTORS® (C.A.R.). Contributions will be allocated among three of C.A.R.'s political action committees (PACs), according to different formulas approved by C.A.R. for personal and corporate contributions. These PACs are: CREPC (supports state and local candidates); CREPC (Federal) (supports federal candidates); and CREPC (Independent) (supports independent expenditures in support of or opposition to candidates). C.A.R. also sponsors IMPAC, which supports local and state ballot measures and other issues that impact real property in California. The allocation formula may change including redesignating a portion to IMPAC.



3 Reasons Why You Should Consider Contributing to the Voluntary REALTOR® Action Fund

- 1. The Good:**
 - **AVOIDED: \$225 Per-Transaction Recording Fee (Transfer Tax):** C.A.R. stands ready to fight any future proposals!
 - **AVOIDED: 3% Independent Contractor Withholding:** 3 times within the past 2 years! Politicians proposed an acceleration of income tax payment in the form of 3% withholding.
 - **AVOIDED: Point-of-Sale Bills:** Multiple bills were introduced, which if passed, could have resulted in, as much as, \$20,000 of costs per home to close escrow.
 - **AVOIDED: Service Tax:** Sales tax on services including ALL real estate related services.
- 2. The Bad:**
 - **MORTGAGE INTEREST DEDUCTION:** Could be eliminated or severely reduced!
 - **GSE & MORTGAGE REFORM:** This could significantly increase down payment requirements, limit the amount of mortgage money available, and raise interest rates!
 - **POINT-OF-SALE:** Always more to come!
 - **INCREASED RECORDING FEES:** This will return as the state struggles to find revenues to replace expended one time housing bond monies with an ongoing revenue stream.
- 3. The Ugly:**

WHAT WILL YOUR BUSINESS LOOK LIKE IF THESE THREATS BECOME A REALITY?

The REALTOR® Action Fund (RAF) raises money to promote the values, attitudes, and beliefs of organized real estate; on the local, state, and federal levels. Every dollar is used to protect and advance REALTORS' interests in government.

Please note: The \$49 REALTOR® Action Assessment cannot be used for federal issues.



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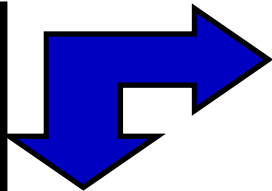
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From the MLS Director's Desk: Ofelia Ontiveros MLS Director

**Heads
Up!
Read
This!**



Reminder!

**Security Changes to Transport Layer Security (TLS 1.2)
Released to all customers December 8, 2015**

Members must now use compatible browsers to access the Paragon Login Page.

To resolve access to the login page, please advise users to update their browsers. Links to the most recent browsers are available on the Paragon Connect site, [click here](#) to access the **Browser Compatibility Page**

We strongly encourage you communicate the following to your membership.

As part of our ongoing effort to provide high levels of security, while maintaining flexibility for browser of choice, Black Knight MLS (BKMLS) will implement necessary security settings to our servers. This is in response to required changes to internet security protocols for Transport Layer Security (TLS).

BKMLS servers will only support TLS v1.2 for secure communications.

What is the impact for Users?

Computers running the following operating systems or browsers will no longer be able to connect to BKMLS systems (e.g. Paragon, PXL, reInsight, etc.) using SSL, which is required during the Agent Login process:

- Windows Vista, Windows 2008 and Windows XP
- Internet Explorer 9 or below, Firefox 28 or below, Chrome 29 or below, Safari 6 or below do not support TLS 1.2 (includes Opera 16 below, if in use, which is not supported by BKMLS for product use)
- MAC using Internet Explorer

What can I do?

Upgrade your computer to the latest version of a preferred but supported operating system. Download and install the latest version of a preferred and supported browser. The majority of modern web browsers like Chrome, Firefox, Safari, and Internet Explorer 10+, already use TLS v1.2.

We have created a site which will allow your members to test their browser's for compatibility with TLS 1.2. If needed, you can send this link to members to test their browser settings.

tls.paragonrels.com

This link is also currently available to your membership on the login screen to test their browser for compatibility.

What does this mean exactly?

Transport Layer Security (TLS) and its predecessor, Secure Sockets Layer (SSL), are cryptographic protocols designed to provide communications security over a computer network. These underlying technologies help protect sensitive information when you're shopping online, or logging into a password protected site. You may recall there was extensive media coverage of a widespread security vulnerability called POODLE last fall. It made headlines everywhere, and Black Knight MLS made changes to help limit the impact of that issue similar to what we are doing now with TLS.

Our MLS provider Black Knight has changed the “security layer” for the TCAR Paragon MLS system, to require that a current version of an internet browser be used in order to access the MLS. Here is a link for you to easily check if your browser is OK for the TCAR Paragon MLS:

<https://tls.paragonrels.com/>

SYSTEM COMPATIBILITY

Below are the top four Internet Browser versions that are compatible with and support Paragon. BKFS MLS shall not be responsible for system performance or reliability when using a browser that is not included in the list of recommended browsers as specified below.

Detailed Browser Compatibility Guide



FIREFOX 35.X (WINDOWS, MAC OSX)
<http://www.mozilla.org/en-US/firefox/new/>



CHROME 40.X (WINDOWS, MAC OSX 10.6 AND LATER)
<http://www.google.com/chrome/intl/en/make/download.html?brand=CHKZ>

MICROSOFT EDGE



INTERNET EXPLORER 11
INTERNET EXPLORER 10 (WINDOWS 7/8, DESKTOP VERSION)
INTERNET EXPLORER 9 (NOT SUPPORTED FOR USE ON VISTA)
<http://windows.microsoft.com/en-US/internet-explorer/products/ie/home>



SAFARI MAC OS X (YOSEMITE 10.10 AND EL CAPITAN 10.11)
SUPPORT FOR PC VERSION WAS DISCONTINUED ON JUNE 30, 2014
<http://www.apple.com/safari/>
BKFS MLS strongly recommends installing any of the above listed browsers for optimal Paragon System performance.



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REALTORS PROPERTY RESOURCE Webinar for TCAR Members 10am (Pacific Time) on Thursday January 14

Sign up to come & attend as a group at TCAR Conference
Center by calling TCAR office or using LAMPS

*** OR ***

Register using link below to do webinar on your own
from an online location of your choosing

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Training



[Visit RPR](#) [Go](#)
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(877) 977-7675
Question? Let us know.

Tuolumne County Association of Realtors® - RPR Basics: Tools for Building Your Business (LIVE)

[Click here to sign up for your group!](#)

REALTORS across the county are enhancing their business by using RPR's extensive database. In this introductory class, you'll learn how to efficiently use RPR as their all-in-one data and information source to build their business and impress clients. You will learn how to generate stunning property reports, find and build new CMAA, minimize research, enhance and neighborhood, and get a sneak peek into RPR's World™. RPR is now available in your annual NAR dues. This is a great opportunity to get a head start on your RPR training. Register today.

Organizer:	Tuolumne County Association of Realtors®
Start:	January 14, 2018 12:00 PM Central
End:	January 14, 2018 01:00 PM Central
Method:	Online
Delivery Format:	Webinar
Available for:	Agents
Instructor:	Laura Gonz

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General Information

2016 Officers

Val Ogletree — President
Adam Wilson — President Elect
Paul Wild — Treasurer

2016 Board of Directors

Kathie Burby — Past President
Veronica Hemphill — Director
Melissa Oliver — Director
Susan Paris — Director
Roy Navarro — Director
Sam Segerstrom — Director

The Board of Directors meet at 9:00AM
on the third Wednesday
of each month at TCAR
(unless otherwise announced)

TCAR Staff

Shauna Love—Executive Officer

Shauna@TCRealtors.org

Ofelia Ontiveros—MLS Director

Ofelia@TCRealtors.org

Karen Burkhardt—Government Affairs Dir.

Karenmburkhardt@gmail.com

Carolyn Botell—RETS/IDX Administrator

Carolyn@TCRealtors.org

T.C.A.R.

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FAX (209) 533-9418



Have you seen TCAR's Facebook page?

<https://www.facebook.com/home.php#!/pages/Tuolumne-County-Association-of-Realtors/125779880796966?fref=ts>

Log in, search Tuolumne County Association of REALTORS® , and “like” us

TCAR Newsletter Advertising Rates

Times Per	12X	5-11X	1-4X
Full Page	150	190	225
Half Page	80	100	120
Quarter Page	45	55	65
Business Card	25	30	35
Inside Front or Back Cover	200	240	275



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MEETINGS & EVENTS

C.A.R. Board of Directors and Committees

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[Summary of Action Items](#)
[C.A.R. Region Information](#)

Meeting Registration

[Prior Meeting Materials](#)

REALTOR® EXPO

[NAR Meetings](#)
[Speeches & Presentations](#)
[Finance Workshops/Events](#)

[C.A.R. Member Discounts](#)
 Provide Big Savings! Discover savings on office supplies, shipping, business tools, insurance and more today!
[Learn More>](#)

[You need more out-of-town buyers!](#)
 Connect with REALTORS® throughout CA and grow your referral business. Make sure they think of you first!
[Get More Buyers >>](#)

[Home](#) > [Meetings & Events](#) > [C.A.R. Board of Directors and Committees](#) > [Meeting Registration](#)

Meeting Registration

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C.A.R. BUSINESS MEETING REGISTRATION AND HOTEL REQUEST PROCEDURES

**For the 2016 Winter C.A.R. Business Meetings
 January 26-29 Anaheim (Tuesday to Friday)**

Remember that the dates for this Business Meeting are Tuesday, January 26 through Friday, January 29. This meeting will follow a different pattern than the usual C.A.R. Business Meeting, with the Member and Director Forum taking place on Tuesday, January 26, Committee Meetings on Tuesday, Wednesday and Thursday, the Board of Directors Session beginning Thursday afternoon, January 28 and concluding on Friday morning, January 29. The Installation Banquet will be held on Thursday evening, January 28. Regional Caucus Meetings will take place on Tuesday, Wednesday and Thursday evenings. All the usual meetings and activities will take place one day prior to their typical meeting day. There will be no meetings on Saturday, January 30.

Upcoming Meetings:

April 27-30 Sacramento (Wednesday to Saturday)
 September 28 - October 1 Long Beach (Wednesday to Saturday)

Registration is expected to open on December 8, 2015 for the 2016 Winter Business Meetings. The deadline for Priority Guests to reserve a hotel guest room is expected to be Friday, December 18. Registrants may purchase Installation Banquet tickets online during the registration process. The dates for Registration to open for the Spring and Fall Meetings will also be published here. These dates are subject to change.

Click the button below to register for the 2016 Winter C.A.R. Business Meetings, reserve a hotel guest room, and purchase Installation Banquet tickets beginning December 8. Association Executives who wish to register their C.A.R. Directors and Committee Members should use the unique link provided to each local Association.



LifeLock

Special Offers for C.A.R. Members

[Learn More](#)



**2016 CALIFORNIA
 ECONOMIC &
 MARKET
 FORECAST**

October 8, 2015

EXPO – San Jose Convention Center

Leslie Appleton-Young, Vice President & Chief Economist



December 2015 Form Release

Quick Summary

This chart is a quick summary of the new and revised standard forms scheduled for release the week of **December 14, 2015**. For further information, please refer to the C.A.R. web page at:
<http://www.car.org/legal/standard-forms/summary-forms-releases-chart/december2015formsrelease/>.
 Please note that this list is subject to change.



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ABOUT
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FREQUENTLY USED CONTACT INFORMATION

BLACK KNIGHT FINANCIAL SERVICES: MLS SOLUTIONS

TECH SUPPORT HELP DESK: 1-877-MLS-HELP (1-877-657-4357) paragonsupport@lpsvcs.com

CALIFORNIA ASSOCIATION OF REALTORS® (CAR)

CAR LEGAL HOTLINE SALESPERSON 1-213-739-8282

CAR LEGAL HOTLINE BROKER/OFFICE MANAGER 1-213-739-8350

CAR CUSTOMER CONTACT CENTER (HELP DESK): 1-213-739-8272 cs@car.org

ZIPFORMS & RELAY PRODUCT HELP

zipForms® Technical Support 1-213-739-8227 support@zipform.com

RELAY™ Products 1-586-840-1168

NATIONAL ASSOCIATION OF REALTORS® (NAR)

NAR CUSTOMER SUPPORT: 1-800-874-6500

NAR INFORMATION CENTRAL: infocentral@realtors.org

REALTOR.COM LISTING SERVICES

AGENT SUPPORT: 1-800-874-6500 FAX: 1-805-557-2332

SUPRA (GE) LOCK BOX & KEY SYSTEM

AGENT SUPPORT LINE (All Help Options)

1-877-699-6787 Option 1 Tech Support—Option 2 Billing—Option 3 Services suprasupport@fs.utc.com

KIM VOICE FOR AGENTS (for emergency key update code) 1-800-844-7560

COUNTY HOUSE NUMBER INFORMATION

Mariposa County House Numbering, Assessor/Records Office, 4982 10th St., Mariposa (209) 966-2332

Tuolumne County House Numbering, Public Works, 48 W. Yaney Ave. Sonora (209) 533-5628



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**Happy
New Year
Everyone!**





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Jamie Eger
AREA MANAGER



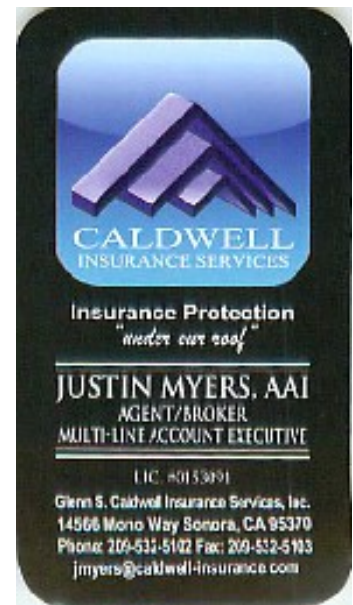
Dedra Davies
Insurance Agent

AAA Northern California, Nevada & Utah
1071 Sanguinetti Rd
Sonora, CA 95370
Office 209.536.2563
FAX 209.532.8492
Email Dedra.Davies@goAAA.com
California License No. OH56703

Insurance | Travel | Membership

TCAR Calendar of Events:

- January 7** Grievance & Pro Standards Training at Placer County AOR
- January 13** LGR Meeting
- January 14** 10am at TCAR Conference Center N.A.R. Webinar about RPR (Realtor Property Resource)
- January 16 & 23** Free Polystyrene Drop Off Recycling (Xmas Trees Too!) on Camage
- January 18** TCAR Office Closed
- January 20** TCAR Board Retreat (Orientation & Meeting)
- January 20** Grievance & Pro Standards Training at Sacramento AOR
- January 21** TCAR MLS Meeting
- January 26-29** C.A.R. Business Meetings in Anaheim
-
- February 9** General Membership Meeting at TCAR Conference Center
- February 10** LGR Meeting
- February 11** TCAR MLS Committee Meeting
- February 15** TCAR Office Closed
- February 17** C.A.R. Risk Management Class at TCAR (\$65/person with CE Credit)
- February 17** Grievance & Pro Standards Training at Sacramento AOR
- February 24** TCAR Board Meeting
- February 25** TCAR Conference Center: County Presentation & Discussion



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Our mission is to contribute to the elevation of our professional Realtor® image and to support our members commitment to success.



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TCAR 2016 COMMITTEE SERVICE INFORMATION

YOUR local Association of REALTORS and MLS depends on Committee Service by it's members to function, and just to exist. If you can serve on a committee, please do!

You will find the TCAR 2016 Committee Service Roster at this link on our website:

<http://tcrealtors.org/about-tcar/committees/>

NOTE: TCAR needs members to serve on the Grievance and Pro Standards committees, without these complaint processing committees your local AOR cannot exist. Training and certification is **REQUIRED EVERY 2 YEARS** for Grievance or Pro Standards committee service. TCAR will reimburse the cost of training. See page 11 for more information. Here is a link to the C.A.R. Grievance & Pro Standards **ONLINE** training.

<http://prostandards.learningcenter.com/partners/carpro/>

Once you have successfully completed the course, send your transcript & payment receipt to TCAR for filing and reimbursement. And **THANK YOU** for your committee service!

GRIEVANCE & PRO STANDARDS COMMITTEE INFO

GRIEVANCE COMMITTEE

The Grievance committee investigates all written ethics complaints received by the Association Office to determine whether it warrants consideration by a Hearing Panel of the Professional Standards Committee. May refer to a Board Mediator, if applicable.

MUST attend C.A.R. Professional Standards Training Session every two years serve on this committee (paid for by the Association). Stays current on changes in the Code of Ethics and works with the Professional Standards Committee in keeping the membership informed on ethics.

Standing Committee.

Must serve on this Committee before applying for the Professional Standards Committee. Members serve three-year term. Meets when/where needed. Note: It is recommended that agents have several years of experience in the business before applying to serve on this committee.

Prerequisite: Current C.A.R Professional Standards Training/Certification is required.

PROFESSIONAL STANDARDS COMMITTEE

The Professional Standards committee holds formal hearings when an Arbitration complaint is filed; also holds formal hearings when recommended by the Grievance Committee involving alleged ethical and MLS Rules & Regulations violations. Sits on a hearing Panel when requested. Recommends to the Board of Directors policies in the areas of Ethics and Arbitration. Works with the Grievance Committee in keeping the membership informed on Ethics and Standards of Practice.

MUST attend C.A.R. Professional Standards Training Sessions (paid for by the Association) to be on this committee. Stays current on all Code of Ethics and Standards of Practice changes. The Chairperson speaks at the new Members Orientation Program.

Standing Committee. Members serve three-year term.

Prerequisite: Previous service for 3 or more years on the Grievance Committee. Current C.A.R. Professional Standards Training/Certification is required.



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ProStandards
Professional Standards Training

[Home](#) [My Course Transcript](#) [Create Account](#) [Log In](#)

What is ProStandards?

This series of courses is designed to provide the training required for volunteers involved in arbitration and ethics complaint proceedings. These courses are available to C.A.R. members who have been appointed by their local real estate association to complete this training and serve on a Grievance Committee, Hearing Panel, or as a Director.



FIRST TIME HERE

If you are eligible for this training, you have been notified by your local board. Follow these steps to enroll.

1. Create an account on the learning system (If you've taken C.A.R. courses for license renewal online, you should create a new account.)

[Create Account](#)

RETURNING LEARNER

When you return to complete a course, follow these steps.

1. Returning User?

[Log In](#)

2. You will be redirected to the [My Transcript](#) page where you will select "Resume" to continue your course.

Pro Standards Training

Live class!

Taught by CAR's staff attorney, Brian Polinski
9am - 4pm on Thursday January 7th
at Placer County AOR

CONTACT INFO:

Trista Gianna
Professional Standards Coordinator
Placer County Association
of REALTORS®
Ph: 916-303-7611 Fax: 916-624-8023
e-mail: tristag@pcaor.com

**Professional Standards Training for
Professional Standards Committee, Grievance
Committee and Board of Directors members**
Live class taught by Dave Tanner, C.A.R. Instructor
Wednesday, January 20, 2016 1:00 - 4:00 p.m.
OR

Wednesday, February 17, 2016 1:00 - 4:00 p.m.

CONTACT INFO:

Lyndsey Harank, Professional Standards and
Administration Manager, Sacramento Association
of REALTORS®
2003 Howe Ave, Sacramento, CA 95825
Direct: (916) 437-1226 Fax: (916) 922-4103
Email: lhharank@sacrealtor.org www.sacrealtor.org



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Drop Off Your Tree.....For Free

January Special

Do you use a real tree to decorate for the Holidays? Real, non-flocked trees can be recycled after the holidays for free. Here's how:

- ✿ Take the tree to the Earth Resource Facility (! **Free Mulch !** see below)
- ✿ Take the tree to the Groveland Transfer Station
- ✿ Call your local franchise hauler to make arrangements to have it picked up. This is a limited service and certain conditions apply.
- ✿ Or better yet, chip your tree at home and use the mulch on your property

Please make sure that no tinsel, decorations or nails remain on the tree.

Drop Off Locations

- ✿ Earth Resource Facility 14909 Camage Ave, Sonora CA 95370
Open: Tuesday - Saturday 8:00 am – 3:30 pm
- ✿ Groveland Transfer Station 10700 Merrell Rd, Groveland CA 95321
Open: Wednesday and Saturday 8:00 am – 3:45 pm

Trees dropped off at the Earth Resource Facility will be ground into mulch and:

- ✿ Taken to a co-generation plant to be burned to generate electricity or
- ✿ Used as an additive for compost at a local facility or
- ✿ Used as a mulch at local farms and ranches or
- ✿ Offered for sale at the Earth Resource Facility

Benefits of Mulch

Helps to conserve water in your landscape
Cools soil temperature
Helps to prevent the growth of weeds
Reduces dust on pathways
Add nutrients to your compost pile

Extra Special - Free Mulch!

Drop off a Christmas tree at the Earth Resource Facility during the month of January and take a load of mulch home for free!



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SAVE OUR POLYSTYRENE!



(S.P.S.)

**UCCE Tuolumne County
Master Gardeners
Polystyrene Collection Day**

Drop off your clean, #6 Polystyrene

Remove tape, tags, labels, etc.



When: January 16th and 23rd
Time: 9:00 a.m. — 4:00 p.m.

Where: Waste Management, Inc.
Microtronics Way
Turn onto Camage & follow the signs

